



Aurora Health Management, LLC

April 9, 2013

Marcus & Millichap
Attn: Joshua Jandris and Mark Myers
8750 W. Bryn Mawr, Suite 650
Chicago, IL 60631

Re: **RFP for Citizens Care & Rehabilitation Center and Montevue Assisted Living Facility.**
Proposal by Aurora Health Management, LLC
8227 Cloverleaf Drive, Suite 309, Millersville, MD 21108
Stanley H. Snow, President. (410) 729-8406.

Aurora Health Management, LLC ("Aurora") has prepared the following response to the issues raised in the County's letter dated April 1, 2013, signed by Diane George.

1. Upon the execution of a contract of sale, Aurora will increase its deposit to 10% of the purchase price. Such deposit would only be refunded to Aurora in the event the Seller was not in compliance with the contract of sale, and the transaction contemplated therein did not close.
2. Aurora is aware the property's groundwater is likely contaminated, but that the facility is using City Water. Aurora would need to have a Phase II Environmental Report, and to confirm that the subject property is not the source of contamination and that the facility is not a responsible party.
3. Corporate financials have been provided to the County. Personal financials for Robert Owens and Stanley Snow are attached hereto.
4. Aurora understands the Seller has made a counter offer, both as to structure and pricing, to the lease arrangement for MALF. Aurora is willing to accept the structure proposed; provided it does not violate any laws or regulations. Therefore, Aurora would operate the assisted living, be responsible for all losses and gains, and no management fee would be paid to Aurora. Aurora proposes the following pricing for a 4 year lease:

YEAR 1:	\$3.50 million (payable at closing)
YEAR 2:	\$3.25 million
YEAR 3:	\$2.25 million
YEAR 4:	\$1.75 million
5. Aurora is willing to purchase the pre-Closing Accounts Receivables at closing, based on the Accounts Receivables Aging provided to Aurora as of February 2013. The purchase price for such receivables would be paid at closing, in the amount of \$1,900,000. Alternatively, Aurora is willing to collect the Accounts Receivables for the Seller, for a fee of \$15,000 per month for the first twelve

8227 Cloverleaf Drive
Suite 309
Millersville, MD 21108

4833 Rugby Avenue
4th Floor
Bethesda, MD 20814



Aurora Health Management, LLC

(12) months following closing. If the Seller elects to have Aurora continue collecting the Accounts Receivable after the first twelve months, Aurora would do so at a fee in the amount of \$75 per hour.

6. Please see #4 above. Under this structure, the landlord would assume responsibilities for roof, structure, property insurance, and real estate taxes.

7. Aurora is not willing to pay for the cost of completing the parking lot. However, in order to not hold up closing, Aurora would be willing to get three quotes to complete the parking lot, and accept a credit for the cost of completing the parking lot at closing; provided this timing does not prevent Aurora from receiving all necessary licenses and permits.

8. Aurora has not transferred residents from one facility to another within our system.

9. Aurora has not sold any facilities within the last eight years. The following is a list of nursing homes which Aurora has purchased within the last eight years.

- A. Aurora Senior Living of Bucks Hill
2817 North Main Street
Waterbury, Connecticut 06704
Date of Purchase: November 1, 2010
- B. Aurora Senior Living of Cromwell
385 Main Street
Cromwell, Connecticut 06416
Date of Purchase: November 1, 2010
- C. Aurora Senior Living of Derry
20 Chester Road
Derry, New Hampshire 03038
Date of Purchase: November 1, 2010
- D. Aurora Senior Living of East Hartford
51 Applegate Lane
East Hartford, Connecticut 06118
Date of Purchase: January 1, 2011
- E. Aurora Senior Living of Manokin
11974 Edgemoor Terrace
Princess Anne, Maryland 21853
Date of Purchase: October 1, 2011

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Aurora Health Management, LLC

- F. Aurora Senior Living of Norwalk
34 Midrocks Road
Norwalk, Connecticut 06851
Date of Purchase: October 1, 2011
- G. Aurora Senior Living of New Britain
400 Brittany Farms Road
New Britain, Connecticut 06053
Date of Purchase: October 1, 2012

Aurora is a growing company, and has purchased each of the above facilities to further our growth. In each case, we believed we would improve on the clinical and financial performance of the facility. The Survey history is attached hereto. The names and tenures of all NHAs and DONs since we acquired each facility is attached hereto.

10. If our offer is accepted, we would anticipate the Closing Date to be the first day of the month following sixty (60) days after execution of the contract of sale.

11. Understanding the Montevue mission is to serve the impoverished, Aurora would be happy to continue accepting subsidized residents to the assisted living, as long as the County agrees to pay the full private pay amount. Further, Aurora has always, and will continue to, accepted Medicaid and Medicaid pending residents to the nursing home. Eighty (80%) percent of Aurora's residents are Medicaid resident. Aurora will provide free health fairs, which would offer certain services to the community. Aurora plans to partner with Frederick Memorial Hospital to offer Community Outreach programs which would benefit the impoverished.

Thank you for your time and attention to this matter. Please feel free to contact me with any questions or concerns.

Best regards,

Stanley H. Snow
President

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Bethesda, MD 20814

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Nursing Home Profile

General Information

AURORA SENIOR LIVING OF MANOKIN, LLC
11974 EDGEHILL TERRACE
PRINCESS ANNE, MD 21853
(410) 651-0011

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Nursing Home Information

- 135 Certified Beds
- Participates in [?]: Medicare and Medicaid
- Ownership [?]: For profit - Corporation

- Not in a Continuing Care Retirement Community (CCRC) [?]
- Not in a Hospital
- Has a Resident and Family Council

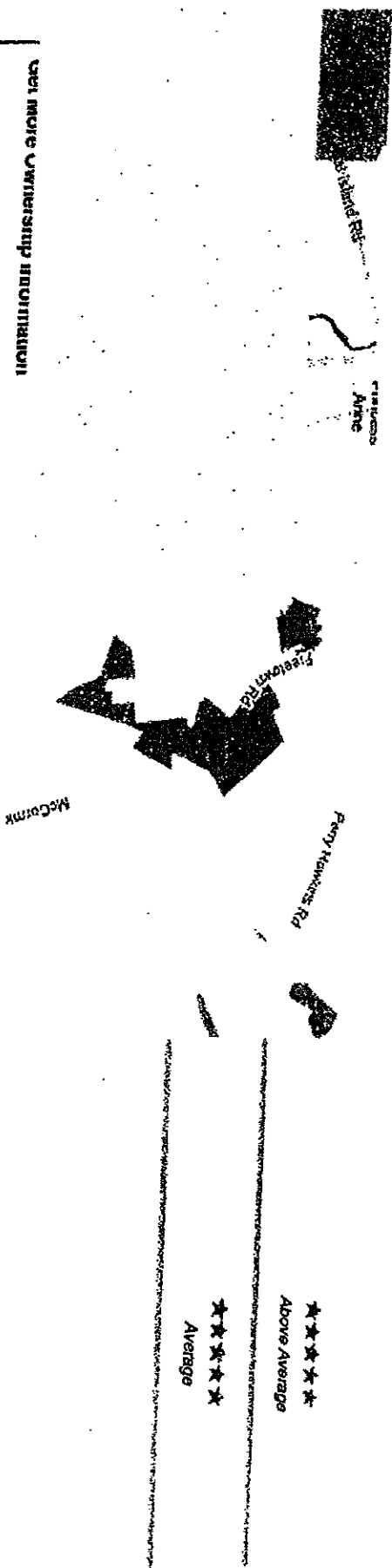
Star Ratings Summary

Overall Rating [?]

★★★★★
Above Average

Health Inspection Rating [?]

★★★★★
Above Average



Get more information about this facility

<p>AURORA SENIOR LIVING OF MANOKIN, LLC</p> <p>11974 EDGEHILL TERRACE PRINCESS ANNE, MD 21853 (410) 651-0011</p> <p>Add to my Favorites Map and Directions</p> <p>Overall Rating [?]</p>	<p>Nursing Home Information</p> <ul style="list-style-type: none"> • 135 Certified Beds • Participates in [?]: Medicare and Medicaid
<p>Health Inspections [?]</p> <p><i>Date of last standard health inspection:</i></p>	<p>★★★★★ Above Average</p> <p>★★★★★ Above Average</p> <p>01/20/2012 View Full Report</p>

Data(s) of complaint survey(s) within the past 15 months:

	10/11/2012	View Full Report
	08/30/2012	View Full Report
	07/23/2012	View Full Report
	01/31/2012	View Full Report
	01/20/2012	View Full Report

Total number of Health Deficiencies:

13

Average number of Health Deficiencies in Maryland:

11.1

Average number of Health Deficiencies in the United States:

7.4

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Quality Care Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Resident Affect

[View Previous Inspections Summary](#)

Provide necessary care and services to maintain the highest well being of each resident .

01/20/2012

03/03/2012

2 = Minimal harm or potential for actual harm

Few

Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.

07/23/2012

08/16/2012

2 = Minimal harm or potential for actual harm

Few

Resident Rights Deficiencies

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Inspectors determined that the nursing home failed to:	Survey Date	Date of Correction	Level of Harm	Resident Affected
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	01/31/2012	03/09/2012	2 = Minimal harm or potential for actual harm	Few
Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	08/30/2012	10/31/2012	1 = Potential for minimal harm	Some
Nutrition and Dietary Deficiencies				
Inspectors determined that the nursing home failed to:	Survey Date	Date of Correction	Level of Harm	Resident Affected
Store, cook, and serve food in a safe and clean way.	10/11/2012	11/10/2012	1 = Potential for minimal harm	Many
Pharmacy Service Deficiencies				
Inspectors determined that the nursing home failed to:	Survey Date	Date of Correction	Level of Harm	Resident Affected
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	07/23/2012	08/16/2012	2 = Minimal harm or potential for actual harm	Few
Maintain drug records and properly mark/label drugs and other similar	07/23/2012	08/16/2012		Few

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products according to accepted professional standards.

2 = Minimal harm or potential for actual harm

Environmental Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

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Level of Harm

Resident Affected

Provide housekeeping and maintenance services.

10/11/2012

11/10/2012

1 = Potential for minimal harm

Mary

Provide adequate and comfortable lighting levels in all areas.

10/11/2012

11/10/2012

1 = Potential for minimal harm

Mary

Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.

10/11/2012

11/10/2012

1 = Potential for minimal harm

Mary

Have enough outside ventilation via a window or mechanical ventilation, or both.

10/11/2012

11/10/2012

1 = Potential for minimal harm

Mary

Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.

10/11/2012

11/10/2012

1 = Potential for minimal harm

Mary

Administration Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

View Previous Inspections Summary

Level of Harm

Resident Affected

Keep accurate, complete and organized clinical records on each

01/20/2012

03/03/2012

2 = Minimal harm or potential for actual harm

Few

resident that meet professional standards.

How to Read a Deficiency Chart

Fire Safety Deficiencies

Automatic Sprinkler Systems in All Required Areas:

Total number of Fire Safety Deficiencies for this nursing home:

5

Average number of Fire Safety Deficiencies in Maryland:

3.6

Average number of Fire Safety Deficiencies in the United States:

3.5

Range of Fire Safety Deficiencies in Maryland:

0-17

Smoke Compartmentation and Control Deficiencies

Inspectors determined that the building did not have:

Survey Date

Date of Correction

Level of Harm

Resider Affecte

walls or barriers that prevent smoke from passing through and would resist fire for at least one hour.

01/30/2012

01/31/2012

2 = Minimal harm or potential for actual harm

Few

Hazardous Area Deficiencies

Inspectors determined that the building did not have:

Survey Date

Date of Correction

Level of Harm

Resider Affecte

Construction that can resist fire for one hour or an approved fire extinguishing system.

01/30/2012

01/31/2012

2 = Minimal harm or potential for actual harm

Many

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View Previous Inspections Summary

View Previous Inspections Summary

Building Service Equipment Deficiencies[View Previous Inspections Summary](#)**Inspectors determined that the building did not have:****Survey Date****Date of Correction****Level of Harm****Resident Affected***Properly protected cooking facilities.*

01/30/2012

01/31/2012

2 = Minimal harm or potential for actual harm

Few

Furnishings and Decorations Deficiencies[View Previous Inspections Summary](#)**Inspectors determined that the building did not have:****Survey Date****Date of Correction****Level of Harm****Resident Affected***exits that are free from obstructions and can be used at all times.*

01/30/2012

03/10/2012

2 = Minimal harm or potential for actual harm

Many

Medical Gases and Anesthetizing Areas Deficiencies[View Previous Inspections Summary](#)**Inspectors determined that the building did not have:****Survey Date****Date of Correction****Level of Harm****Resident Affected***proper medical gas storage and administration areas.*

01/30/2012

02/17/2012

2 = Minimal harm or potential for actual harm

Few

*How to Read a Deficiency Chart***Complaints and Incidents****The Nursing Home failed to:****Survey Date****Date of Correction****Level of Harm****Resident Affected***Let the resident refuse treatment or refuse to take part in an*

01/05/2010

02/01/2010

2 = Minimal harm or potential for actual harm

Few

experiment and formulate advance directives.					
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	01/31/2012	03/09/2012	2 = Minimal harm or potential for actual harm	Few	
Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	08/30/2012	10/31/2012	1 = Potential for minimal harm	Some	
Provide housekeeping and maintenance services.	10/11/2012	11/10/2012	1 = Potential for minimal harm	Many	
Provide adequate and comfortable lighting levels in all areas.	10/11/2012	11/10/2012	1 = Potential for minimal harm	Many	
Provide necessary care and services to maintain the highest well being of each resident.	01/20/2012	03/03/2012	2 = Minimal harm or potential for actual harm	Few	
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	07/23/2012	08/16/2012	2 = Minimal harm or potential for actual harm	Few	
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	07/23/2012	08/16/2012	2 = Minimal harm or potential for actual harm	Few	

Store, cook, and serve food in a safe and clean way.	10/11/2012	11/10/2012	1 = Potential for minimal harm	Many
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	07/23/2012	08/16/2012	2 = Minimal harm or potential for actual harm	Few
Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.	10/11/2012	11/10/2012	1 = Potential for minimal harm	Many
Have enough outside ventilation via a window or mechanical ventilation, or both.	10/11/2012	11/10/2012	1 = Potential for minimal harm	Many
Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	10/11/2012	11/10/2012	1 = Potential for minimal harm	Many
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	01/20/2012	03/03/2012	2 = Minimal harm or potential for actual harm	Few

Staffing

AURORA SENIOR LIVING OF MANOKIN, LLC
 11974 EDGEHILL TERRACE
 PRINCESS ANNE, MD 21853
 (410) 651-0011

Nursing Home Information

- 135 Certified Beds
- Participates in [?] Medicare and Medicaid

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[Map and Directions](#)

Overall Rating [?] ★★★★★ Above Average

Staffing Rating [?] ★★★★★ Above Average

RN Staffing [?] ★★★★★ Average

	AURORA SENIOR LIVING OF MANOKIN, LLC	MARYLAND AVERAGE	NATIONAL AVERAGE
Total Number of Residents	113	106.4	88.2
Total Number of Licensed Nurse Staff Hours per Resident per day	1 hour 17 minutes	1 hour 45 minutes	1 hour 36 minutes
RN Hours per Resident per Day	36 minutes	51 minutes	47 minutes
LPN/LVN Hours per Resident per Day	41 minutes	54 minutes	50 minutes
CNA Hours per Resident per Day	3 hours 38 minutes	2 hours 24 minutes	2 hours 27 minutes
Physical Therapy Staff Hours per Resident per Day	6 minutes	8 minutes	6 minutes

[How to Read Staffing Chart / About Staff Roles](#)

Quality Measures

AURORA SENIOR LIVING OF MANOKIN, LLC

**11974 EDGEHILL TERRACE
PRINCESS ANNE, MD 21853
(410) 651-0011**

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Overall Rating [?]

Quality Measure [?]

Nursing Home Information

- 135 Certified Beds
- Participates in [?]: Medicare and Medicaid

★★★★★
Above Average

★★★★★
Average

Penalties

**AURORA SENIOR LIVING OF
MANOKIN, LLC**

Nursing Home Information

**11974 EDGEHILL TERRACE
PRINCESS ANNE, MD 21853
(410) 651-0011**

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Overall Rating [?]

★★★★★
Above Average

Fines [?]

DATE

AMOUNT

This nursing home has not received any fines in the last 3 years.

Payment Denials [?]

DATE

This nursing home has not received any payment denials in the last 3 years.

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Data Last Updated: February 21, 2013

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*A federal government website managed by the Centers for Medicare & Medicaid
Services
7500 Security Boulevard, Baltimore, MD 21244*



Medicare.gov

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Nursing Home Profile

General Information

AURORA SENIOR LIVING OF BUCK HILL, LLC

2817 N MAIN ST
WATERBURY, CT 06704
(203) 757-0731
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[Map and Directions](#)

Nursing Home Information

- 90 Certified Beds
- Participates in [?]. Medicare and Medicaid Ownership [?]. For profit - Corporation

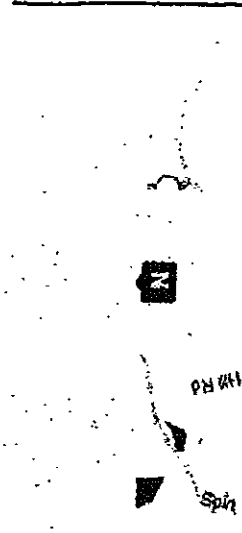
- Not in a Continuing Care Retirement Community (CCRC) [?]
- Not in a Hospital
- Has a Resident and Family Council

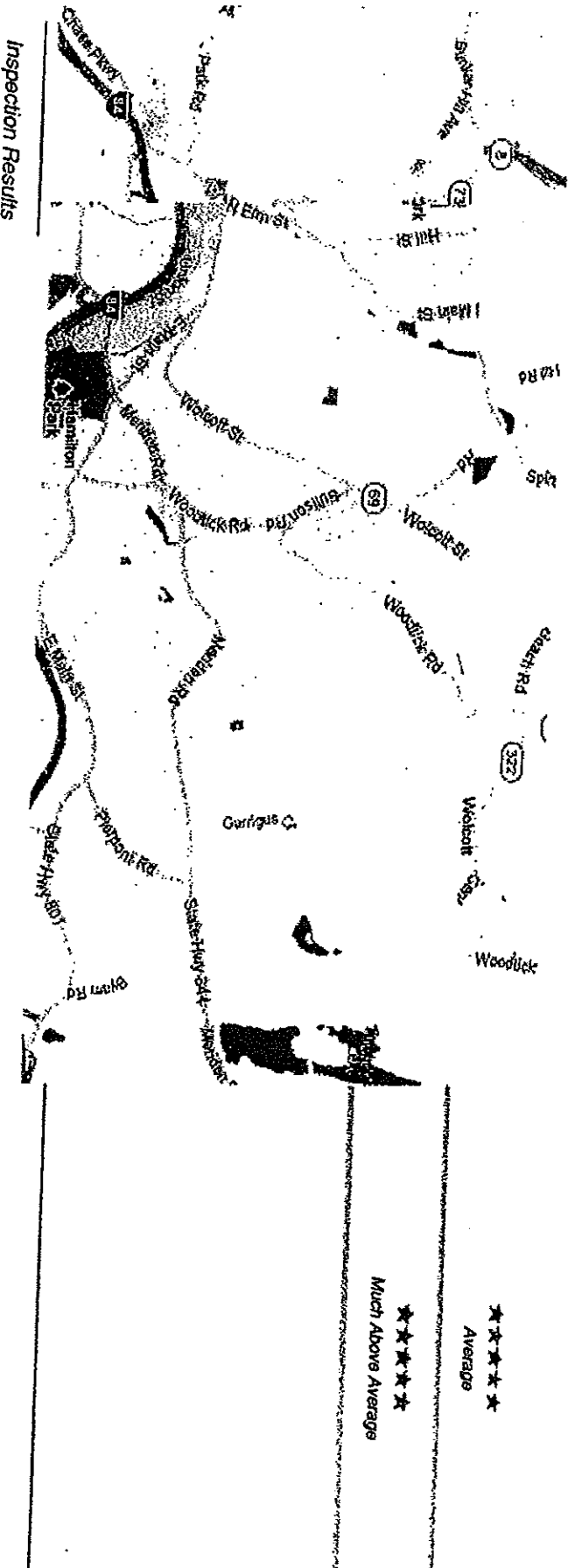
Star Ratings Summary

Overall Rating [?]

Health Inspection Rating [?]

★★★★★
Above Average
★★★★★
Average





Inspection Results

AURORA SENIOR LIVING OF BUCK HILL, LLC

2817 N MAIN ST
WATERBURY, CT 06704
(203) 757-0731
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[Map and Directions](#)

Overall Rating [?]

Health Inspections [?]

Date of last standard health inspection:

Nursing Home Information

- 90 Certified Beds
- Participates in [?]: Medicare and Medicaid

★★★★★
Average

★★★★★
Much Above Average

★★★★★
Above Average

★★★★★
Average

Date(s) of complaint survey(s) within the past 15 months:

Total number of Health Deficiencies:

Average number of Health Deficiencies in Connecticut:

Average number of Health Deficiencies in the United States:

[View Previous Inspections Summary](#)

[How to Read a Deficiency Chart](#)

Fire Safety Deficiencies

Automatic Sprinkler Systems in All Required Areas:

Total number of Fire Safety Deficiencies for this nursing home:

Average number of Fire Safety Deficiencies in Connecticut:

Average number of Fire Safety Deficiencies in the United States:

Range of Fire Safety Deficiencies in Connecticut:

[How to Read a Deficiency Chart](#)

Staffing

AURORA SENIOR LIVING OF BUCK HILL, LLC

2817 N MAIN ST
WATERBURY, CT 06704
(203) 757-0731

Nursing Home Information

- 90 Certified Beds
- Participates in Title Medicare and Medicaid

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Overall Rating [?]

★★★★★
 Above Average

Staffing Rating [?]

★★★★★
 Average

RN Staffing [?]

★★★★★
 Above Average

AURORA SENIOR LIVING
 OF BUCK HILL, LLC

CONNECTICUT AVERAGE

NATIONAL AVERAGE

Total Number of Residents

87

108.2

88.2

Total Number of Licensed Nurse Staff Hours per Resident per day

1 hour
 27 minutes

1 hour
 36 minutes

1 hour
 36 minutes

RN Hours per Resident per Day

44 minutes

50 minutes

47 minutes

LPN/LVN Hours per Resident per Day

43 minutes

45 minutes

50 minutes

CNA Hours per Resident per Day

2 hours
 7 minutes

2 hours
 25 minutes

2 hours
 27 minutes

Physical Therapy Staff Hours per Resident per Day

3 minutes

7 minutes

6 minutes

[How to Read Staffing Chart](#) | [About Staff Roles](#)

Quality Measures

AURORA SENIOR LIVING OF BUCK HILL, LLC

2817 N MAIN ST
WATERBURY, CT 06704
(203) 757-0731

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Nursing Home Information

- 90 Certified Beds
- Participates in [?]: Medicare and Medicaid

Overall Rating [?]

★★★★★
Above Average

Quality Measure [?]

★★★★★
Much Above Average

AURORA SENIOR LIVING OF BUCK HILL, LLC

CONNECTICUT AVERAGE

NATIONAL AVERAGE

Short-Stay Residents
Current data collection period

Percent of short-stay residents who self-report moderate to severe pain.

Lower percentages are better.

16.1%

21.3%

21.9%

Percent of short-stay residents with Pressure ulcers that are new or worsened.

Lower percentages are better.

0.0%

1.3%

1.6%

Percent of short-stay residents assessed and given, appropriately, the seasonal influenza vaccine.

Higher percentages are better.

87.3%

82.6%

83.3%

**AURORA SENIOR LIVING OF BUCK
HILL, LLC**
CONNECTICUT AVERAGE
NATIONAL AVERAGE

Percent of short-stay residents assessed and given, appropriately, the pneumococcal vaccine.
Higher percentages are better.

98.3%

81.2%

82.2%

Percent of short-stay residents who newly received an antipsychotic medication.
Lower percentages are better.

3.6%

2.5%

2.9%

**Long-Stay Resident
Current data collection
period**

Percent of long-stay residents experiencing one or more falls with major injury.
Lower percentages are better.

4.1%

3.1%

3.3%

Percent of long-stay residents with a urinary tract infection.
Lower percentages are better.

2.9%

5.5%

7.4%

Percent of long-stay residents who self-report moderate to severe pain.
Lower percentages are better.

3.0%

8.0%

11.0%

Percent of long-stay high-risk residents with pressure ulcers.
Lower percentages are better.

6.7%

4.9%

6.6%

Percent of long-stay low-risk residents who lose control of their bowels or bladder.
Lower percentages are better.

35.6%

40.9%

42.7%

AURORA SENIOR LIVING OF BUCK HILL, LLC		CONNECTICUT AVERAGE	NATIONAL AVERAGE
Percent of long-stay residents who have/had a catheter inserted and left in their bladder. Lower percentages are better.	7.2%	2.8%	4.0%
Percent of long-stay residents who were physically restrained. Lower percentages are better.	0.9%	1.4%	2.0%
Percent of long-stay residents whose need for help with daily activities has increased. Lower percentages are better.	10.9%	17.5%	16.0%
Percent of long-stay residents who lose too much weight. Lower percentages are better.	4.3%	6.8%	7.3%
Percent of long-stay residents who have depressive symptoms. Lower percentages are better.	0.5%	4.8%	7.2%
Percent of long-stay residents assessed and given, appropriately, the seasonal influenza vaccine. Higher percentages are better.	94.9%	93.4%	94.0%
Percent of long-stay residents assessed and given, appropriately, the pneumococcal vaccine. Higher percentages are better.	99.5%	94.6%	94.4%
Percent of long-stay residents who received an antipsychotic	15.8%	25.3%	23.4%

medication.
Lower percentages are better.

**AURORA SENIOR LIVING OF BUCK
HILL, LLC**

CONNECTICUT AVERAGE

NATIONAL AVERAGE

Penalties

**AURORA SENIOR LIVING OF BUCK
HILL, LLC Nursing Home Information**

2817 N MAIN ST
WATERBURY, CT 06704
(203) 757-0731

- 90 Certified Beds
- Participates in [?] Medicare and Medicaid

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Overall Rating [?]

★★★★★
Above Average

Fines [?]

DATE

AMOUNT

This nursing home has not received any fines in the last 3 years.

Payment Denials [?]

DATE

This nursing home has not received any payment denials in the last 3 years.

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Data Last Updated: February 21, 2013

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<http://www.medicare.gov/NursingHomeCompare/profile.aspx>

Medicare.gov

The Official U.S. Government Site for Medicare

Medicare.gov

The Official U.S. Government Site for Medicare

Nursing Home Profile

General Information

AURORA SENIOR LIVING OF DERRY, LLC

20 CHESTER ROAD
DERRY, NH 03038
(603) 432-3801

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Map and Directions

Nursing Home Information

- 62 Certified Beds
- Participates in [?]: Medicare and Medicaid
- Ownership [?]: For profit - Corporation

- Not in a Continuing Care Retirement Community (CCRC) [?]
- Not in a Hospital
- Resident Council Only

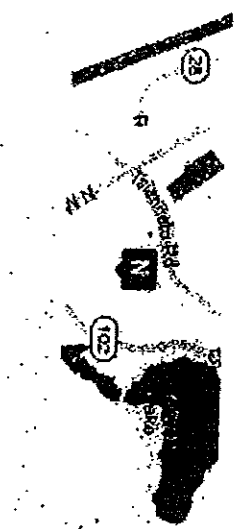
Star Ratings Summary

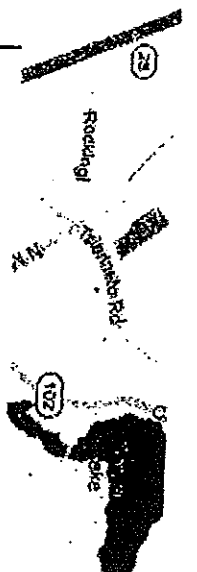
Overall Rating [?]

★★★★★
Above Average

Health Inspection Rating [?]

★★★★★
Average





★★★★★
Above Average

★★★★★
Average

Ownership Information

Ownership [?]: For profit - Corporation
Legal Business Name: AURORA SENIOR LIVING OF DERRY, LLC
[Get More Ownership Information](#)

Inspection Results

AURORA SENIOR LIVING OF DERRY, LLC

20 CHESTER ROAD
DERRY, NH 03038
(603) 432-3801
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Nursing Home Information

- 62 Certified Beds
- Participates in [?]: Medicare and Medicaid

Overall Rating [?]

★★★★★
Above Average

Health Inspections [?]

★★★★★
Average

Date of last standard health inspection:

02/02/2012 View Full Report

Date(s) of complaint survey(s) within the past 15 months:

Total number of Health Deficiencies:

No Complaint Surveys

Average number of Health Deficiencies in New Hampshire:

2

Average number of Health Deficiencies in the United States:

3.8

7.4

[View Previous Inspections Summary](#)

Nutrition and Dietary Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Resident Affected

[View Previous Inspections Summary](#)

Store, cook, and serve food in a safe and clean way.

02/02/2012

03/09/2012

2 = Minimal harm or potential for actual harm

Few

Environmental Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Resident Affected

[View Previous Inspections Summary](#)

Provide housekeeping and maintenance services.

02/02/2012

03/09/2012

2 = Minimal harm or potential for actual harm

Few

[How to Read a Deficiency Chart](#)

Fire Safety Deficiencies

Automatic Sprinkler Systems in All Required Areas:

[View Previous Inspections Summary](#)

Total number of Fire Safety Deficiencies for this nursing home:

1

Average number of Fire Safety Deficiencies in New Hampshire:

1.2

Average number of Fire Safety Deficiencies in the United States:

3.5

Range of Fire Safety Deficiencies in New Hampshire:

0-6

Building Construction Deficiencies

View Previous Inspections Summary

Inspectors determined that the building did not have:

Survey Date

Date of Correction

Level of Harm

Resider Affecte

a two-hour-resistant firewall in common walls.

02/02/2012

06/01/2012

2 = Minimal harm or potential for actual harm

Some

How to Read a Deficiency Chart

Complaints and Incidents

The Nursing Home failed to:

Survey Date

Date of Correction

Level of Harm

Resider Affecte

Make sure services provided by the nursing facility meet professional standards of quality.

03/25/2010

05/09/2010

2 = Minimal harm or potential for actual harm

Few

Provide care by qualified persons according to each resident's written plan of care.

03/25/2010

05/09/2010

2 = Minimal harm or potential for actual harm

Few

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.

03/25/2010

05/09/2010

2 = Minimal harm or potential for actual harm

Few

Keep accurate, complete and organized clinical records on each resident that meet professional standards.

03/25/2010

05/09/2010

2 = Minimal harm or potential for actual harm

Few

Staffing

AURORA SENIOR LIVING OF DERRY, LLC

20 CHESTER ROAD
DERRY, NH 03038
(603) 432-3801

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Map and Directions

Nursing Home Information

- 62 Certified Beds
- Participates in [?]: Medicare and Medicaid

Overall Rating [?] 1

★★★★★
Above Average

Staffing Rating [?] 1

★★★★★
Above Average

RN Staffing [?] 1

★★★★★
Average

AURORA SENIOR LIVING
OF DERRY, LLC

NEW HAMPSHIRE
AVERAGE

NATIONAL AVERAGE

Total Number of Residents

61

91.1

88.2

Total Number of Licensed Nurse Staff Hours per Resident per day

1 hour
11 minutes

1 hour
34 minutes

1 hour
36 minutes

RN Hours per Resident per Day

34 minutes

57 minutes

47 minutes

AURORA SENIOR LIVING OF DERRY, LLC		NEW HAMPSHIRE AVERAGE	NATIONAL AVERAGE
LPN/LVN Hours per Resident per Day	38 minutes	38 minutes	50 minutes
CNA Hours per Resident per Day	2 hours	2 hours	2 hours
	32 minutes	36 minutes	27 minutes
Physical Therapy Staff Hours per Resident per Day	8 minutes	6 minutes	6 minutes

[How to Read Staffing Chart | About Staff Roles](#)

Quality Measures

AURORA SENIOR LIVING OF DERRY, LLC	
20 CHESTER ROAD DERRY, NH 03038 (603) 432-3801	
Add to my Favorites Map and Directions	
Overall Rating [?]	★★★★★ Above Average
Quality Measure [?]	★★★★★ Average

Penalties

AURORA SENIOR LIVING OF DERRY, LLC	Nursing Home Information
------------------------------------	--------------------------

20 CHESTER ROAD
DERRY, NH 03038
(603) 432-3801

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[Map and Directions](#)

- 62 Certified Beds
- Participates in [?]: Medicare and Medicaid

Overall Rating [?]

★★★★★
Above Average

Fines [?]

DATE

AMOUNT

This nursing home has not received any fines in the last 3 years.

Payment Denials [?]

DATE

This nursing home has not received any payment denials in the last 3 years.

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Nursing Home Profile

General Information

AURORA SENIOR LIVING OF NEW BRITAIN, LLC

400 BRITTANY FARMS RD
NEW BRITAIN, CT 06053
(860) 224-3111

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Map and Directions



Nursing Home Information

- 282 Certified Beds
- Participates in [?]: Medicare and Medicaid Ownership [?]: Non profit - Corporation

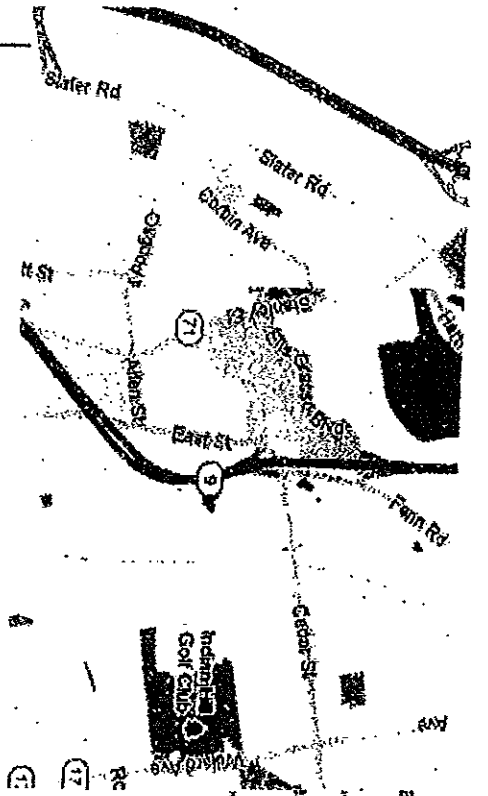
- Not in a Continuing Care Retirement Community (CCRC) [?]
- Not in a Hospital
- Has a Resident and Family Council

Star Ratings Summary

Overall Rating [?]

Health Inspection Rating [?]

★★★★★
Above Average
★★★★★
Below Average



Rating [?] 5 stars

Assure Rating [?] 5 stars

5 stars
Above Average
5 stars
Much Above Average

Inspection Results

AURORA SENIOR LIVING OF NEW BRITAIN, LLC

**400 BRITTANY FARMS RD
NEW BRITAIN, CT 06053
(860) 224-3111
Add to my Favorites
Map and Directions**

Nursing Home Information

- 282 Certified Beds
- Participates in [?]: Medicare and Medicaid

Overall Rating [?]

Health Inspections [?]

Date of last standard health inspection:

5 stars
Above Average

4 stars
Below Average

Date(s) of complaint survey(s) within the past 15 months:

Total number of Health Deficiencies:

Average number of Health Deficiencies in Connecticut:

Average number of Health Deficiencies in the United States:

[View Previous Inspections Summary](#)

[How to Read a Deficiency Chart](#)

Fire Safety Deficiencies

Automatic Sprinkler Systems in All Required Areas:

Total number of Fire Safety Deficiencies for this nursing home:

Average number of Fire Safety Deficiencies in Connecticut:

Average number of Fire Safety Deficiencies in the United States:

Range of Fire Safety Deficiencies in Connecticut:

[How to Read a Deficiency Chart](#)

Staffing

AURORA SENIOR LIVING OF NEW BRITAIN, LLC

400 BRITTANY FARMS RD
NEW BRITAIN, CT 06053
(860) 224-3111

Nursing Home Information

- 282 Certified Beds
- Participates in [?]: Medicare and Medicaid

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[Map and Directions](#)

Overall Rating [?]

Staffing Rating [?]

RN Staffing [?]

★★★★★
Above Average

★★★★★
Above Average

★★★★★
Average

[How to Read Staffing Chart](#) | [About Staff Roles](#)

Quality Measures

AUFORA SENIOR LIVING OF NEW BRITAIN, LLC

400 BRITTANY FARMS RD
 NEW BRITAIN, CT 06053
 (860) 224-3111

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[Map and Directions](#)

Overall Rating [?]

Quality Measure [?]

Nursing Home Information

- 282 Certified Beds
- Participates in [?]: Medicare and Medicaid

★★★★★
Above Average

★★★★★
Much Above Average

**AURORA SENIOR LIVING OF NEW
BRITAIN, LLC**

CONNECTICUT AVERAGE

NATIONAL AVERAGE

**Short-Stay Residents
Current data collection
period**

*Percent of short-stay residents
who self-report moderate to
severe pain.
Lower percentages are better.*

27.7%

21.3%

21.9%

*Percent of short-stay residents
with Pressure ulcers that are
new or worsened.
Lower percentages are better.*

0.0%

1.3%

1.6%

*Percent of short-stay residents
assessed and given,
appropriately, the seasonal
influenza vaccine.
Higher percentages are better.*

95.0%

82.6%

83.3%

*Percent of short-stay residents
assessed and given,
appropriately, the
pneumococcal vaccine.
Higher percentages are better.*

96.6%

81.2%

82.2%

*Percent of short-stay residents
who newly received an
antipsychotic medication.
Lower percentages are better.*

3.6%

2.5%

2.9%

**Long-Stay Resident
Current data collection
period**

*Percent of long-stay residents
experiencing one or more falls*

1.5%

3.1%

3.3%

	AURORA SENIOR LIVING OF NEW BRITAIN, LLC	CONNECTICUT AVERAGE	NATIONAL AVERAGE
with major injury. Lower percentages are better.			
Percent of long-stay residents with a urinary tract infection. Lower percentages are better.	3.0%	5.5%	7.4%
Percent of long-stay residents who self-report moderate to severe pain. Lower percentages are better.	4.8%	8.0%	11.0%
Percent of long-stay high-risk residents with pressure ulcers. Lower percentages are better.	4.0%	4.9%	6.6%
Percent of long-stay low-risk residents who lose control of their bowels or bladder. Lower percentages are better.	50.6%	40.9%	42.7%
Percent of long-stay residents who have/had a catheter inserted and left in their bladder. Lower percentages are better.	2.2%	2.8%	4.0%
Percent of long-stay residents who were physically restrained. Lower percentages are better.	1.5%	1.4%	2.0%
Percent of long-stay residents whose need for help with daily activities has increased. Lower percentages are better.	18.7%	17.5%	16.0%
Percent of long-stay residents who lose too much weight. Lower percentages are better.	8.2%	6.8%	7.3%

	AURORA SENIOR LIVING OF NEW BRITAIN, LLC	CONNECTICUT AVERAGE	NATIONAL AVERAGE
Percent of long-stay residents who have depressive symptoms. <i>Lower percentages are better.</i>	8.7%	4.8%	7.2%
Percent of long-stay residents assessed and given, appropriately, the seasonal influenza vaccine. <i>Higher percentages are better.</i>	99.9%	93.4%	94.0%
Percent of long-stay residents assessed and given, appropriately, the pneumococcal vaccine. <i>Higher percentages are better.</i>	99.7%	94.6%	94.4%
Percent of long-stay residents who received an antipsychotic medication. <i>Lower percentages are better.</i>	24.0%	25.3%	23.4%

Penalties

AURORA SENIOR LIVING OF NEW BRITAIN, LLC	Nursing Home Information
400 BRITTANY FARMS RD NEW BRITAIN, CT 06053 (860) 224-3111 Add to my Favorites Map and Directions	<ul style="list-style-type: none"> • 282 Certified Beds • Participates in [?] Medicare and Medicaid
Overall Rating [?]	★★★★★ Above Average

Fines [?]	DATE	AMOUNT
This nursing home has not received any fines in the last 3 years.		
Payment Denials [?]	DATE	
This nursing home has not received any payment denials in the last 3 years.		

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Nursing Home Profile

General Information

AURORA SENIOR LIVING OF NORWALK

34 MIDROCKS DRIVE
NORWALK, CT 06851
(203) 847-9686

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Map and Directions



Nursing Home Information

- 150 Certified Beds
- Participates in [?] Medicare and Medicaid Ownership [?] For profit - Corporation

- Not in a Continuing Care Retirement Community (CCRC) [?]
- Not in a Hospital
- Resident Council Only

Star Ratings Summary

Overall Rating [?]

Health Inspection Rating [?]

★★★★★
Below Average
★★★★★
Much Below Average



Ownership [?]: For profit - Corporation
Legal Business Name: AURORA SENIOR LIVING OF NORWALK, LLC
Get More Ownership Information

Inspection Results

AURORA SENIOR LIVING OF NORWALK

34 MIDROCKS DRIVE
NORWALK, CT 06851
(203) 847-9686
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Map and Directions

Overall Rating [?]

Health Inspections [?]

Date of last standard health inspection:

Nursing Home Information

- 150 Certified Beds
- Participates in [?]: Medicare and Medicaid

★★★★★
Below Average

★★★★★
Much Below Average

07/30/2012 View Full Report

Date(s) of complaint survey(s) within the past 15 months:

07/30/2012

[View Full Report](#)

Total number of Health Deficiencies:

21

Average number of Health Deficiencies in Connecticut:

8.8

Average number of Health Deficiencies in the United States:

7.4

[View Previous Inspections Summary](#)

Quality Care Deficiencies

[View Previous Inspections Summary](#)

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Resident
Affected

Make sure services provided by the nursing facility meet professional standards of quality.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Few

Provide care by qualified persons according to each resident's written plan of care.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Some

Provide necessary care and services to maintain the highest well being of each resident.

07/30/2012

07/30/2012

4 = Immediate jeopardy to resident health or safety

Few

Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Few

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Some
Give or get specialized rehabilitative services per the patient's assessment or plan of care.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Resident Assessment Deficiencies				
Inspectors determined that the nursing home failed to:	Survey Date	Date of Correction	Level of Harm	Resider Affected
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few

[View Previous Inspections Summary](#)

Allow the resident the right to participate in the planning or revision of the resident's care plan.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Few

Resident Rights Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

[View Previous Inspections Summary](#)

Tell the resident completely about his or her health status, care and treatments.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Few

Resident Affected

Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.

07/30/2012

08/17/2012

3 = Actual harm

Few

Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Few

Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Few

Nutrition and Dietary Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

[View Previous Inspections Summary](#)

Resident Affected

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Some

Environmental Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Resident Affected

[View Previous Inspections Summary](#)

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.

07/30/2012

08/17/2012

3 = Actual harm

Few

Have a program that investigates, controls and keeps infection from spreading.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Some

Administration Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Resident Affected

[View Previous Inspections Summary](#)

Operate and provide services according to Federal, State, and local laws and professional standards.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Few

Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Some

Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.

07/30/2012

08/17/2012

2 = Minimal harm or potential for actual harm

Some

How to Read a Deficiency Chart

Fire Safety Deficiencies

Automatic Sprinkler Systems in All Required Areas:

View Previous Inspections Summary

Total number of Fire Safety Deficiencies for this nursing home:

1

Average number of Fire Safety Deficiencies in Connecticut:

2.0

Average number of Fire Safety Deficiencies in the United States:

3.5

Range of Fire Safety Deficiencies in Connecticut:

0-10

Miscellaneous Deficiencies

View Previous Inspections Summary

Inspectors determined that the building did not have:

Survey Date

Date of Correction

Level of Harm

Resident Affects

other fire safety features required by fire safety codes.

07/26/2012

08/31/2012

2 = Minimal harm or potential for actual harm

Some

Complaints and Incidents

How to Read a Deficiency Chart

The Nursing Home failed to:

Survey Date

Date of Correction

Level of Harm

Resident Affects

Tell the resident completely about his or her health status, care and treatments.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	07/30/2012	08/17/2012	3 = Actual harm	Few
Protect each resident from all abuse, physical punishment, and being separated from others.	04/19/2010	05/21/2010	2 = Minimal harm or potential for actual harm	Few
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Make sure services provided by the nursing facility meet professional standards of quality.	12/10/2009	01/15/2010	2 = Minimal harm or potential for actual harm	Few
Make sure services provided by the nursing facility meet professional standards of quality.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Provide necessary care and services to maintain the highest well being of each resident.	12/10/2009	01/15/2010	2 = Minimal harm or potential for actual harm	Few

Provide necessary care and services to maintain the highest well being of each resident.	07/30/2012	07/30/2012	4 = Immediate jeopardy to resident health or safety	Few
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	05/19/2011	06/24/2011	3 = Actual harm	Few
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Some
Have a program that investigates, controls and keeps infection from spreading.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Some
Operate and provide services according to Federal, State, and local laws and professional standards.	07/30/2012	08/17/2012	2 = Minimal harm or potential for actual harm	Few

Staffing

AURORA SENIOR LIVING OF NORWALK

Nursing Home Information

Quality Measures

AURORA SENIOR LIVING OF NORWALK

34 MIDROCKS DRIVE
NORWALK, CT 06851
(203) 847-9686

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Map and Directions

Overall Rating [?]

Quality Measure [?]

Nursing Home Information

- 150 Certified Beds
- Participates in [?]: Medicare and Medicaid

★★★★★
Below Average

★★★★★
Much Above Average

Penalties

AURORA SENIOR LIVING OF NORWALK

34 MIDROCKS DRIVE
NORWALK, CT 06851
(203) 847-9686

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Map and Directions

Overall Rating [?]

★★★★★
Below Average

Fines [?]

DATE

AMOUNT

This nursing home has not received any fines in the last 3 years.

Nursing Home Information

- 150 Certified Beds
- Participates in [?]: Medicare and Medicaid

Payment Denials [2]

DATE

This nursing home has not received any payment denials in the last 3 years.

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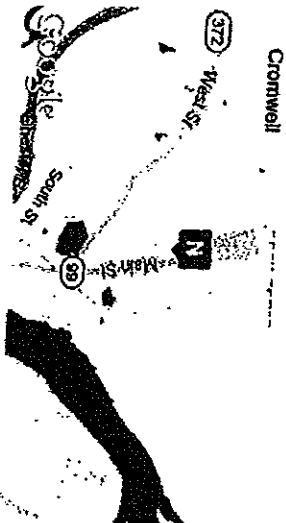
Nursing Home Profile

General Information

AURORA SENIOR LIVING OF CROMWELL, LLC

385 MAIN ST
CROMWELL, CT 06416
(860) 635-5613

Add to my Favorites
Map and Directions



Nursing Home Information

- 172 Certified Beds
- Participates in [?]: Medicare and Medicaid Ownership [?]: For profit - Corporation

- Not in a Continuing Care Retirement Community (CCRC) [?]
- Not in a Hospital
- Resident Council Only

Star Ratings Summary

Overall Rating [?]

★★★★★
Much Below Average

Health Inspection Rating [?]

★★★★★
Much Below Average

Staffing Rating [?]

★★★★★
Much Below Average

Quality Measure Rating [?]

★★★★★
Average

Ownership Information

Ownership [?]: For profit - Corporation

Legal Business Name: AURORA SENIOR LIVING AT CROMWELL
[Get More Ownership Information](#)

Inspection Results

AURORA SENIOR LIVING OF CROMWELL, LLC		Nursing Home Information	
385 MAIN ST CROMWELL, CT 06416 (860) 635-5613 Add to my Favorites Map and Directions		• 172 Certified Beds • Participates in [?]: Medicare and Medicaid	
Overall Rating [?]		★★★★★ Much Below Average	
Health Inspections [?]		★★★★★ Much Below Average	
Date of last standard health inspection:		06/29/2012View Full Report	
Date(s) of complaint survey(s) within the past 15 months:		06/29/2012	View Full Report
		03/13/2012	View Full Report
		12/07/2011	View Full Report
		09/20/2011	View Full Report
Total number of Health Deficiencies:		19	
Average number of Health Deficiencies in Connecticut:		8.8	

Average number of Health Deficiencies in the United States:

7.4

[View Previous Inspections Summary](#)**Mistreatment Deficiencies****Inspectors determined that the nursing home failed to:****Survey Date****Date of Correction****Level of Harm****Residents Affected**

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm

Few

[View Previous Inspections Summary](#)**Quality Care Deficiencies****Inspectors determined that the nursing home failed to:****Survey Date****Date of Correction****Level of Harm****Residents Affected**

Make sure services provided by the nursing facility meet professional standards of quality.

12/07/2011

01/18/2012

2 = Minimal harm or potential for actual harm

Few

[View Previous Inspections Summary](#)

Provide care by qualified persons according to each resident's written plan of care.

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm

Few

Provide necessary care and services to maintain the highest well being of each resident.

03/13/2012

03/26/2012

3 = Actual harm

Few

Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm

Few

Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.

12/07/2011

01/18/2012

3 = Actual harm

Few

Give each resident enough fluids to keep them healthy and prevent dehydration.

12/07/2011

01/18/2012

3 = Actual harm

Few

Resident Assessment Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Residents Affected

[View Previous Inspections Summary](#)

Make sure each resident receives an accurate assessment by a qualified health professional.

12/07/2011

01/18/2012

2 = Minimal harm or potential for actual harm

Few

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm

Few

Resident Rights Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Residents Affected

[View Previous Inspections Summary](#)

Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm

Few

Nutrition and Dietary Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

Residents Affected

[View Previous Inspections Summary](#)

Store, cook, and serve food in a safe and clean way.

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm Some

Pharmacy Service Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

View Previous Inspections Summary

Level of Harm

Residents Affected

1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm Some

Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm Some

Environmental Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

View Previous Inspections Summary

Level of Harm

Residents Affected

Provide housekeeping and maintenance services.

12/07/2011

01/18/2012

2 = Minimal harm or potential for actual harm Few

Provide housekeeping and maintenance services.

06/29/2012

08/10/2012

1 = Potential for minimal harm Some

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.

09/20/2011

10/31/2011

2 = Minimal harm or potential for actual harm Few

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.

06/29/2012

08/10/2012

3 = Actual harm

Few

Administration Deficiencies

Inspectors determined that the nursing home failed to:

Survey Date

Date of Correction

Level of Harm

[View Previous Inspections Summary](#)

Residents Affected

Keep accurate, complete and organized clinical records on each resident that meet professional standards.

12/07/2011

01/18/2012

2 = Minimal harm or potential for actual harm

Few

Keep accurate, complete and organized clinical records on each resident that meet professional standards.

09/20/2011

10/31/2011

2 = Minimal harm or potential for actual harm

Few

How to Read a Deficiency Chart

Fire Safety Deficiencies

Automatic Sprinkler Systems in All Required Areas:

[View Previous Inspections Summary](#)

Fully Sprinklered

Total number of Fire Safety Deficiencies for this nursing home:

10

Average number of Fire Safety Deficiencies in Connecticut:

2.0

Average number of Fire Safety Deficiencies in the United States:

3.5

Range of Fire Safety Deficiencies in Connecticut:

0-10

Smoke Compartmentation and Control Deficiencies

Survey Date

Date of Correction

Level of Harm

[View Previous Inspections Summary](#)

Inspectors determined that the building did not have:

walls or barriers that prevent smoke from passing through and would resist fire for at least one hour.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Residents Affected

Many

Hazardous Area Deficiencies

Inspectors determined that the building did not have:

Construction that can resist fire for one hour or an approved fire extinguishing system.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Residents Affected

Many

Exits and Egress Deficiencies

Inspectors determined that the building did not have:

exits that are accessible at all times.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Residents Affected

Few

Illumination and Emergency Power Deficiencies

Inspectors determined that the building did not have:

emergency lighting that can last at least 1 1/2 hours.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Residents Affected

Few

Fire Alarm Systems Deficiencies

Inspectors determined that the building did not have:

Survey Date

Date of Correction

[View Previous Inspections Summary](#)

Level of Harm

Residents Affected

An approved installation, maintenance and testing program for fire alarm systems.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Many

Smoking Regulations Deficiencies

Inspectors determined that the building did not have:

Survey Date

Date of Correction

[View Previous Inspections Summary](#)

Level of Harm

Residents Affected

Posted "No-smoking" signs in areas where smoking is not permitted or did not provide ashtrays where smoking was allowed.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Few

Building Service Equipment Deficiencies

Inspectors determined that the building did not have:

Survey Date

Date of Correction

[View Previous Inspections Summary](#)

Level of Harm

Residents Affected

properly constructed linen or trash chutes.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Many

Furnishings and Decorations Deficiencies

Inspectors determined that the building did not have:

Survey Date

Date of Correction

[View Previous Inspections Summary](#)

Level of Harm

Residents Affected

exits that are free from obstructions and can be used at all times.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Few

Electrical Deficiencies

Inspectors determined that the building did not have:

Survey Date

Date of Correction

[View Previous Inspections Summary](#)

Level of Harm

Residents Affected

06/28/2012

08/24/2012

Some

Property installed electrical wiring and equipment.

Miscellaneous Deficiencies

2 = Minimal harm or potential for actual harm

Inspectors determined that the building did not have:

Survey Date

Date of Correction

Level of Harm

Residents Affected

other fire safety features required by fire safety codes.

06/28/2012

08/24/2012

2 = Minimal harm or potential for actual harm

Many

How to Read a Deficiency Chart

Complaints and Incidents

The Nursing Home failed to:

Survey Date

Date of Correction

Level of Harm

Residents Affected

Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.

12/21/2010

01/31/2011

3 = Actual harm

Few

Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.

03/09/2010

04/20/2010

2 = Minimal harm or potential for actual harm

Few

Determine if it is safe for the resident to self-administer drugs.

03/09/2010

04/20/2010

2 = Minimal harm or potential for actual harm

Few

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and

06/29/2012

08/10/2012

2 = Minimal harm or potential for actual harm

Few

investigate any acts or reports of abuse, neglect or mistreatment of residents.					
Provide housekeeping and maintenance services.	12/07/2011	01/18/2012	2 = Minimal harm or potential for actual harm	Few	
Conduct initial and periodic assessments of each resident's functional capacity.	03/09/2010	04/20/2010	2 = Minimal harm or potential for actual harm	Some	
Make sure each resident receives an accurate assessment by a qualified health professional.	12/07/2011	01/18/2012	2 = Minimal harm or potential for actual harm	Few	
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	06/29/2012	08/10/2012	2 = Minimal harm or potential for actual harm	Few	
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	03/09/2010	04/20/2010	2 = Minimal harm or potential for actual harm	Few	
Make sure services provided by the nursing facility meet professional standards of quality.	12/21/2010	01/31/2011	3 = Actual harm	Few	
Make sure services provided by the nursing facility meet professional standards of quality.	12/07/2011	01/18/2012	2 = Minimal harm or potential for actual harm	Few	
Make sure services provided by the nursing facility meet	11/24/2009	01/05/2010	2 = Minimal harm or potential for actual harm	Few	

professional standards of quality.				
Provide care by qualified persons according to each resident's written plan of care.	12/21/2010	01/31/2011	2 = Minimal harm or potential for actual harm	Few
Provide necessary care and services to maintain the highest well being of each resident.	12/21/2010	01/31/2011	2 = Minimal harm or potential for actual harm	Few
Provide necessary care and services to maintain the highest well being of each resident.	11/24/2009	01/05/2010	2 = Minimal harm or potential for actual harm	Few
Provide necessary care and services to maintain the highest well being of each resident.	03/13/2012	03/26/2012	3 = Actual harm	Few
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	11/24/2009	01/05/2010	2 = Minimal harm or potential for actual harm	Few
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	09/20/2011	10/31/2011	2 = Minimal harm or potential for actual harm	Few
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	06/29/2012	08/10/2012	3 = Actual harm	Few

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	04/29/2011	06/08/2011	2 = Minimal harm or potential for actual harm	Few
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	12/07/2011	01/18/2012	3 = Actual harm	Few
Give each resident enough fluids to keep them healthy and prevent dehydration.	12/07/2011	01/18/2012	3 = Actual harm	Few
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	06/29/2012	08/10/2012	2 = Minimal harm or potential for actual harm	Some
Operate and provide services according to Federal, State, and local laws and professional standards.	04/29/2011	06/08/2011	2 = Minimal harm or potential for actual harm	Few
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	12/07/2011	01/18/2012	2 = Minimal harm or potential for actual harm	Few
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	11/24/2009	01/05/2010	2 = Minimal harm or potential for actual harm	Few

Keep accurate, complete and organized clinical records on each resident that meet professional standards.

09/20/2011

10/31/2011

2 = Minimal harm or potential for actual harm

Few

Staffing

AURORA SENIOR LIVING OF CROMWELL, LLC 385 MAIN ST CROMWELL, CT 06416 (860) 635-5613 Add to my Favorites Map and Directions	
Overall Rating [?]	Nursing Home Information <ul style="list-style-type: none"> • 172 Certified Beds • Participates in [?]: Medicare and Medicaid
Staffing Rating [?]	★★★★★ Much Below Average
RN Staffing [?]	★★★★★ Much Below Average
How to Read Staffing Chart About Staff Roles	

Quality Measures

AURORA SENIOR LIVING OF CROMWELL, LLC 385 MAIN ST CROMWELL, CT 06416 (860) 635-5613 Add to my Favorites Map and Directions	Nursing Home Information <ul style="list-style-type: none"> • 172 Certified Beds • Participates in [?]: Medicare and Medicaid
--	--

Overall Rating [?]

Quality Measure [?]

★★★★★
Much Below Average

★★★★★
Average

Penalties

AURORA SENIOR LIVING OF CROMWELL, LLC

385 MAIN ST
CROMWELL, CT 06416
(860) 635-5613
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Map and Directions

Nursing Home Information

- 172 Certified Beds
- Participates in [?]: Medicare and Medicaid

Overall Rating [?]

★★★★★
Much Below Average

Fines [?]

Fines

DATE
3/13/2012

AMOUNT
\$2600

Payment Denials [?]

Payment Denials

DATE
3/9/2010

[Back to Top](#)

Data Last Updated: February 21, 2013

Medicare.gov

The Official U.S. Government Site for Medicare

Medicare.gov

The Official U.S. Government Site for Medicare

Nursing Home Profile

General Information

AURORA SENIOR LIVING OF EAST
HARTFORD, LLC

51 APPLGATE LANE
EAST HARTFORD, CT 06118
(860) 568-7520

Add to my Favorites
Map and Directions

Nursing Home Information

- 150 Certified Beds
- Participates in [?]: Medicare and Medicaid Ownership [?]: For profit - Corporation

- Not in a Continuing Care Retirement Community (CCRC) [?]
- Not in a Hospital
- Resident Council Only

Star Ratings Summary

Overall Rating [?]

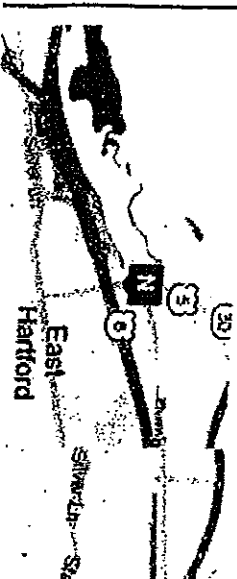
★★★★★

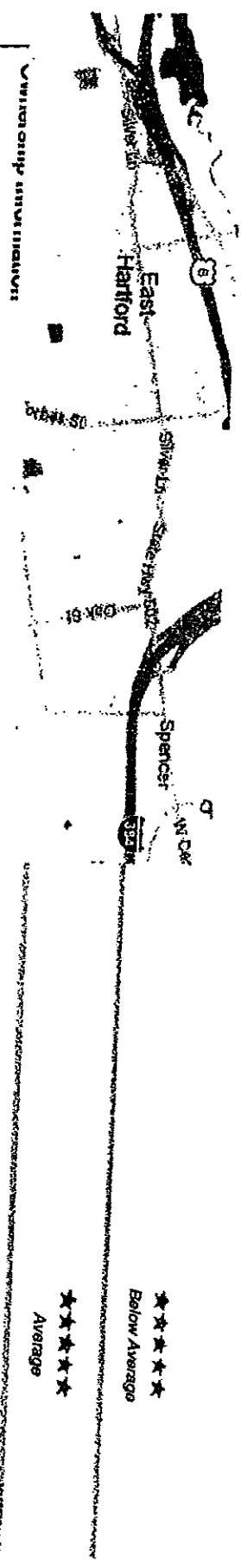
Much Below Average

Health Inspection Rating [?]

★★★★★

Much Below Average





Ownership [?]: For profit - Corporation
Legal Business Name: AURORA SENIOR LIVING OF EAST HARTFORD, LLC
Get More Ownership Information

Inspection Results

AURORA SENIOR LIVING OF EAST HARTFORD, LLC

51 APPLGATE LANE
EAST HARTFORD, CT 06118
(860) 568-7520
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Map and Directions

Nursing Home Information

- 150 Certified Beds
- Participates in [?] Medicare and Medicaid

Overall Rating [?]

Health Inspections [?]

Date of last standard health inspection:

★★★★★
Much Below Average
★★★★★
Much Below Average

Add to my Favorites
Map and Directions

Overall Rating [?]

★★★★★
Much Below Average

Staffing Rating [?]

★★★★★
Below Average

RN Staffing [?]

★★★★★
Below Average

	AURORA SENIOR LIVING OF EAST HARTFORD, LLC			CONNECTICUT AVERAGE	NATIONAL AVERAGE
Total Number of Residents	128			108.2	88.2
Total Number of Licensed Nurse Staff Hours per Resident per day	1 hour 22 minutes			1 hour 36 minutes	1 hour 36 minutes
RN Hours per Resident per Day	29 minutes			50 minutes	47 minutes
LPN/LVN Hours per Resident per Day	52 minutes			45 minutes	50 minutes
CNA Hours per Resident per Day	2 hours 1 minute			2 hours 25 minutes	2 hours 27 minutes
Physical Therapy Staff Hours per Resident per Day	5 minutes			7 minutes	6 minutes

How to Read Staffing Chart | About Staff Roles

Quality Measures

AURORA SENIOR LIVING OF EAST HARTFORD, LLC

51 APPELEGATE LANE
EAST HARTFORD, CT 06118
(860) 568-7520
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[Map and Directions](#)

Nursing Home Information

- 150 Certified Beds
- Participates in [?] Medicare and Medicaid

Overall Rating [?]

Quality Measure [?]

★★★★★
 Much Below Average

★★★★★
 Average

Penalties

AURORA SENIOR LIVING OF EAST HARTFORD, LLC **Nursing Home Information**

51 APPELEGATE LANE
EAST HARTFORD, CT 06118
(860) 568-7520
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- 150 Certified Beds
- Participates in [?] Medicare and Medicaid

Overall Rating [?]

★★★★★
 Much Below Average

Fines [?]

DATE

AMOUNT

Fines	8/26/2010	\$1950
Fines	4/9/2010	\$2600

Payment Denials [?]

DATE

This nursing home has not received any payment denials in the last 3 years.

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Data Last Updated: February 21, 2013

Medicare.gov

A federal government website managed by the Centers for Medicare & Medicaid
Services
7500 Security Boulevard, Baltimore, MD 21244